

ANNUAL REPORT 2023



A YEAR OF UPDATES & NEW SERVICES



Books for Babies at Ellis Medicine's Bellevue Woman's Center was launched in January 2023 through the Schenectady Takes Action for Reading Success (STARS) program, which is a collaborative action campaign led by SCPL to spread free and diverse children's books throughout the city while motivating parents and caregivers to talk, read, and sing more with their children from birth. Through the Books for Babies initiative, Bellevue Woman's Center will gift new parents with a STARS book to read to their child from day one. Each book also will be bilingual and will contain a list of best practices for shared reading, concrete tools for engaging in literacy-rich activities, and information on how to connect with the public library and other community agencies invested in early literacy.

In July, Schenectady County Public Library launched a new service called Wowbrary. Wowbrary provides free alerts about the library's newest books, movies & music. Patrons can register to get weekly emails with the list of everything new on order at the library and click through from that email to place holds and be first in line when those new items come in.

Over the summer, SCPL's Board of Trustees approved a revised Library Cards policy, expanding access to library cards to those under age five. This exciting change supports early literacy efforts through getting young kids excited about coming to the library and using their very own library card as well as facilitating access to books in the home. We're happy and proud to have our youngest residents become library cardholders.

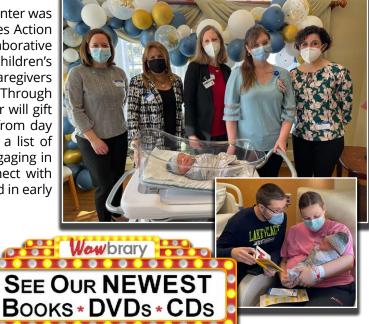
As part of a project to refresh all of the library's RFID equipment including the automated materials handler, security gates, self-checkout kiosks, and related security equipment, upgraded self-checkout kiosks were deployed at the Phyllis Bornt Branch Library & Literacy Center, in the Children's Area of the Karen B. Johnson Central Library, and at the Niskayuna

Branch Library; additionally a self-checkout kiosk was added for the first time at the Mont Pleasant Branch Library. Offering a self-checkout kiosk adds a convenient and privacy-focused option for patrons who prefer self-service while still maintaining the option to get friendly, helpful customer service directly from library employees.

2023 saw many capital project investments in our libraries, including replacement of the Karen B. Johnson Central Library roof and HVAC system, the Glenville

Branch Library roof, interior painting at the Niskayuna Branch Library, sidewalk replacements at the Scotia and Glenville Branch Libraries, the installation of indoor air quality units at the Bornt and Mont Pleasant Branch Libraries. We also completed the installation of electric vehicle (EV) charging stations at all nine library locations, and deployed voiceover IP (VOIP) phone systems to upgrade our phone service at all libraries.

Another exciting change that occurred in fall 2023 was the routine assignment of Adult Services librarians out to our branch libraries. This shift provides librarians who specialize in offering reference and readers' advisory assistance, technology help, programming and outreach to more directly serve each community in Schenectady County.







STATISTICS

WEBSITE VISITS:



2022: 236,494

2023: 247,918

COMPUTER USERS:



2022:

53,903

2023:

59,529





PROGRAMMING

OF ATTENDEES:

17,622 CHILDREN'S

PHYSICAL MATERIAL

CIRCULATION

2023: 622,245

2022: 530,858

OF ATTI

ADULTS 5,380 CHILDREN'S 21,478 **GENERAL*** 4,196

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Hon. Karen B. Johnson Central Library

99 Clinton Street 518.388.4500

Phyllis Bornt Branch Library & Literacy Center 948 State Street 518.372.4393

Quaker Street Branch Library 133 Bull Street, Delanson 518.895.2719 Glenville Branch Library 20 Glenridge Road 518.386.2243

Rotterdam Branch Library 1100 N. Westcott Road 518.356.3440 Mont Pleasant Branch Library 1036 Crane Street 518.386.2245

Scotia Branch Library 14 Mohawk Avenue 518,386,2247 Niskayuna Branch Library 2400 Nott Street East 518.386.2249

Woodlawn Branch Library 2 Sanford Street 518.386.2248